

## County of Los Angeles Sheriff's Department Headquarters 4700 Ramona Boulevard

Monterey Park, California 91754-2169



JOHN L. SCOTT, SHERIFF

June 10, 2014

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

## LOS ANGELES COUNTY SHERIFF'S DEPARTMENT 30-DAY REPORT BACK ON CONTRACT COMPLIANCE STATUS FOR THE LOS ANGELES COUNTY OFFENDER MONITORING SYSTEM

At the September 10, 2013 Board meeting, the Sheriff was requested to report back every 30 days on contract compliance and program updates for the Los Angeles County Offender Monitoring System (LACOMS) as provided by Sentinel Offender Services, LLC (Sentinel). The current status of the program is outlined below:

- The LACOMS is currently monitoring 141 inmate workers assigned to 23 patrol stations (Stations) and 34 inmates assigned to treatment service centers utilizing Global Positioning System (GPS) and Radio Frequency (RF) technology. The program continues to operate successfully with Sentinel technicians providing daily installation services.
- The commercial grade cell boosters/repeaters that were installed at seven Stations continue to show improved reception. The improved service reduces the numbers of alerts generated due to poor cellular connection.
- During the month of May, personnel assigned to the LACOMS program conducted random audits of 47 LACOMS participants utilizing Sentinel's web-based monitoring system "Sentrak." The audit conducted by Los Angeles County Sheriff's Department (Department) personnel showed 10 low battery alerts and 20 tamper alerts. Sentinel notified the Station jailers and the treatment service center representatives for all alerts received. The tamper alerts were a result of

the ankle monitor being removed by the Station jailer prior to the inmate returning to the Department's Inmate Reception Center for release or for disciplinary issues.

- One individual absconded and was reported from the New Direction for Veteran's Treatment Center. The participant intentionally removed the GPS device and left the location. Sentinel made notification to the Department via an email alert; however, Sentinel failed to verbally contact the Department or the site supervisor. The participant returned to the facility approximately four hours later and was subsequently removed from the LACOMS program and remanded to custody without incident.
- As a result of the above incident, the Department's Community Transition Unit (CTU) supervision team reviewed all notification procedures and alert protocols with Sentinel. In addition, Sentinel was provided with a phone response notification hierarchy by the CTU that will be utilized to notify the Department immediately due to unauthorized entry into an exclusion zone, curfew violations, equipment removal, or unauthorized absence from an inclusion zone for all treatment center participants. The CTU and Sentinel had previously agreed that in addition to the verbal notifications required by the contract, email and text message alerts would also be sent to a designated CTU supervisor.
- The notification process for the patrol Stations will remain the same, which is to provide immediate verbal notification to the Station watch commander for the above noted alerts.
- The cost to the Department for GPS monitoring for the month of April was \$17,734.26.

Should you have any questions, please contact Chief Eric G. Parra, Custody Services Division, General Population, at (213) 893-5017.

Sincerely,

JOHN L. SCOTT

SHERIFF